



Kevin Passero, N.D. 443-433-5540

- Initial Consultation
 - \$375
- Follow Up Consultations
 - \$175
- Brief Consultations
 - \$95
- Phone & Skype Consultations
 - Phone consultations and Skype will be billed in coordination with an in person visit.
- Emails
 - New Patients:
 - 2 free email exchanges within 14 business days of initial appointment for brief questions or clarification of ongoing therapy.
 - Existing Patients:
 - 1 complimentary email exchange within 5 business days of an office or phone consult for brief questions or clarification of ongoing therapy.
 - All other email inquiries for Dr. Passero will be billed at the rate of \$25 per email exchange
 - Email requests for product refills, appointment scheduling, and general questions are free, and can be sent to greenhealinginc@gmail.com

Payment: Payment is due at the time of service. We accept cash, check, and credit card (MasterCard/Visa/AmEx). A late payment charge of 1 ½ % per month (18% per annum) with a \$5 minimum will be charged after 45 days. There is a \$25 returned check fee.

Phone consultations/appointments: There is no charge for brief questions that can be answered on the phone, such as clarification of ongoing therapy. However, if you are calling about a new health concern or need extended time, fees based on the consultation rate schedule will apply (see above). If there is any question about this service, you are welcome to ask at the time of the call.

Administrative Charges: Shipping & handling (\$7.95), faxing, and document processing may incur additional charges.

Insurance: Kevin Passero N.D. holds a degree of Doctor of Naturopathic Medicine (ND) and is a licensed, board-certified Naturopathic Physician in the State of Oregon and Washington, DC. Maryland and Virginia do not currently offer licensing for naturopathic doctors (ND). Therefore, Dr. Passero is not able to accept insurance payment and does not provide billing statements for insurance reimbursement. [Superbills for a patient to submit on their own are available to our Washington, DC patients only.]

No Show/Cancellation: The scheduled time for your appointment has been reserved specifically for you. Except in emergency situations, if you miss or cancel a scheduled appointment without providing 24 hours notice, you will be charged for the full price of the missed appointment. Because we make every attempt to stay on schedule, if you are late for an appointment, you will only be seen for the remainder of your scheduled time.

If you have any questions regarding these guidelines, please feel free to ask *All fees subject to change without notice